

Privacy Statement

Glamping Chave Grande, located at Generaal de Gaullelaan 13 5623 KS Eindhoven Netherlands, is responsible for the processing of personal data as reflected in this privacy statement.

Contact details

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Personal data we process

Glamping Chave Grande processes your personal data because you use our services and/or because you provide them to us yourself.

Below is an overview of the personal data we process.

- First and last name
- Address data
- Phone number
- E-mail address
- Information about your activities on our website
- Internet browser and device type

Special and/or sensitive personal data we process

Our website and/or service does not intend to collect data about website visitors who are under 16 years of age. Unless they have permission from parents or guardian. However, we cannot verify whether a visitor is older than 16. We therefore recommend that parents be involved in their children's online activities to avoid collecting data about children without parental consent. If you believe that we have collected personal information about a minor without such consent, please contact us at glampingchavegrande@gmail.com and we will delete this information.

For what purpose and on what basis we process personal data

Glamping Chave Grande processes your personal data for the following purposes:

- Handling your payment;
- Sending a newsletter;
- Calling or emailing you when necessary to provide our services;
- To inform you about changes in our services and products;
- To deliver goods and services to you.

Glamping Chave Grande also processes personal data if we are legally obliged to do so, such as data we need for our tax return.

How long we keep personal data

Glamping Chave Grande will not retain your personal data longer than is strictly necessary to fulfill the purposes for which your data is collected.

Sharing personal data with third parties

Glamping Chave Grande does not sell your data to third parties and will provide them only if necessary for the implementation of our agreement with you or to comply with a legal obligation. With companies that process your data on our behalf, we enter into a processor agreement to ensure the same level of security and confidentiality of your data. Glamping Chave Grande remains responsible for this processing.

Cookies, or similar techniques, that we use

Glamping Chave Grande uses only technical and functional cookies and analytical cookies that do not invade your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and, for example, remember your preferences. They also allow us to optimize our website. You can opt out of cookies by setting your Internet browser so that it no longer stores cookies. In addition, you can also delete any information previously stored via your browser settings.

Viewing, adjusting or deleting data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your possible consent to data processing or object to the processing of your personal data by Glamping Chave Grande and you have the right to data portability. This means that you can make a request to us to send the personal data we hold about you in a computer file to you or another organization named by you.

You can send a request for inspection, correction, deletion, data transfer of your personal data or a request to withdraw your consent or objection to the processing of your personal data to glampingchavegrande@gmail.com.

To make sure that the request for inspection is made by you, we ask you to send a copy of your proof of identity with the request. In this copy, black out your passport photo and passport number This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

How we secure personal information

Glamping Chave Grande takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of misuse, please contact us at glampingchavegrande@gmail.com.